TERMS & CONDITIONS

ALPHA LEARNING HUB | From Learning to Career

Last Updated: 25 October 2026

Welcome to Alpha Learning Hub. These Terms & Conditions govern your access to and use of our website, educational programmes, learning resources, and career assistance services. By accessing our website, submitting an enquiry, making a payment, or enrolling in a course, you acknowledge that you have read and understood these Terms & Conditions, subject to applicable law.

1. About Alpha Learning Hub

Alpha Learning Hub provides career-focused education and skill development programmes designed to help learners build practical knowledge and improve their professional skills.

Our courses include:

- Computer Basics for Job Readiness
- Data Analytics
- Cloud Computing
- Cybersecurity

Our objective is to provide quality education at affordable fees in a supportive learning environment, along with career guidance and job assistance for eligible students.

2. Eligibility and Enrolment

- Students must provide accurate, complete, and up-to-date information during registration and enrolment.
- Students must meet any eligibility criteria or prerequisites communicated for their chosen programme.
- Enrolment is considered successful once the applicable registration requirements and payment conditions have been fulfilled and confirmed by Alpha Learning Hub.
- Submission of an enquiry or registration form does not, by itself, guarantee admission or enrolment.
- Students are responsible for keeping their contact information accurate so that important course-related communications can reach them.

3. Course Details and Duration

- Course content, modules, fees, duration, delivery format, and other relevant details will be communicated before enrolment.
- Course duration may vary depending on the programme, schedule, learning pace, and individual progress.
- Alpha Learning Hub may make reasonable updates to course materials, teaching methods, tools, or schedules to improve the learning experience.
- Material changes affecting an enrolled student's programme will be communicated appropriately.
- Students are responsible for attending classes, completing assigned work, and practising the skills taught.

4. Course Fees and Payment Terms

- Applicable course fees and payment conditions will be communicated before enrolment.
- Any applicable taxes, additional charges, instalment arrangements, and payment deadlines will be disclosed before payment.
- Students must pay the agreed fees according to the communicated payment schedule.
- Discounts, promotional offers, scholarships, and special pricing are subject to their stated eligibility criteria, validity periods, and conditions.
- Promotional discounts cannot be assumed to apply retrospectively to previous enrolments unless expressly stated.
- Students should retain payment receipts and confirmation messages for their records.

5. Refund and Cancellation Policy

At Alpha Learning Hub, students are advised to review the course details, fees, and terms carefully before completing their enrolment.

Refunds are permitted only under the following two conditions, subject to verification and applicable law.

5.1 Condition One: No Class Attended After Enrolment

A student may be eligible for a refund only if they have not attended even a single class after successfully completing their enrolment. If the student has attended even one class, they will not be eligible for a refund under this policy, subject to applicable law.

5.2 Condition Two: LMS Credentials Not Provided Within 72 Hours

A student may be eligible for a refund if Alpha Learning Hub fails to provide the student's Learning Management System (LMS) portal login credentials within 72 hours of successful enrolment and payment confirmation. If the LMS credentials are provided within the specified 72-hour period, the student will not be eligible for a refund under this condition alone.

5.3 Refund Deductions and Processing

- Refund eligibility will be assessed by verifying the student's enrolment records, class attendance, LMS credential delivery, and payment details.
- Any approved refund will be calculated after deducting applicable taxes, including GST where applicable, and other deductions only where legally permitted and properly disclosed.
- The remaining eligible amount will be refunded through the applicable payment method or another mutually agreed method.
- Students must submit refund requests through Alpha Learning Hub's official contact channel and provide the required enrolment and payment details.
- Approved refunds will be processed within a reasonable timeframe after verification, and the student will be informed of the outcome.

No provision in this policy is intended to exclude or restrict any consumer right or remedy that cannot legally be excluded or restricted under applicable law.

6. Attendance and Student Conduct

Students are expected to maintain respectful and professional conduct during classes, assessments, online discussions, and interactions with instructors and fellow learners.

Students must not:

- Harass, threaten, discriminate against, or abuse another person.
- Disrupt classes or interfere with other students' learning.
- Share another person's personal information without proper authorisation.
- Misrepresent their identity or engage in dishonest academic practices.
- Use the website, learning platform, or educational resources for unlawful purposes.
- Share login credentials in a way that compromises account security or violates applicable access rules.

Serious or repeated misconduct may result in appropriate action, including warnings, restricted access, or suspension, depending on the circumstances and applicable law. Any action affecting paid services will be handled in accordance with the enrolment terms and applicable legal requirements.

7. Learning Materials and Intellectual Property

Unless otherwise stated, the website content, course materials, videos, presentations, documents, logos, branding, and other learning resources are owned by or licensed to the relevant rights holder.

Students may use authorised learning materials for their personal educational purposes. Without appropriate permission, students must not:

- Reproduce, resell, redistribute, or commercially exploit course materials.
- Upload restricted learning materials to public platforms.
- Copy or use Alpha Learning Hub's branding in a way that suggests an unauthorised affiliation.
- Circumvent access restrictions or misuse protected login credentials.

Nothing in this section restricts rights permitted by applicable law.

8. Lifetime Job Assistance Policy

Alpha Learning Hub provides lifetime job assistance exclusively to students who have successfully completed their enrolled programme and satisfied the applicable programme completion requirements communicated before enrolment.

8.1 No Guarantee of Employment

Lifetime job assistance does not mean a guaranteed job or placement. Alpha Learning Hub does not guarantee employment, a specific salary, interview calls, selection by an employer, or placement within a particular period.

Our role is to assist eligible students with career preparation and job-search activities. The final decision to recruit a student rests entirely with the relevant employer.

8.2 Scope of Job Assistance

Depending on the services available, job assistance may include:

- Resume and CV preparation guidance.
- Interview preparation and practice.
- Career counselling and professional development guidance.
- Assistance in identifying relevant job openings.
- Guidance on applying for suitable employment opportunities.

8.3 Eligibility and Student Responsibilities

- Only students who successfully complete their enrolled programme are eligible for lifetime job assistance.
- Students must satisfy the applicable course completion requirements communicated by Alpha Learning Hub.
- Students are responsible for actively participating in the job-search process, applying for suitable opportunities, and attending interviews when invited.
- Students must provide accurate information about their qualifications, skills, and work experience.
- Career outcomes depend on factors including skills, qualifications, experience, interview performance, employer requirements, and available vacancies.

The term “lifetime” refers to ongoing career assistance for eligible programme completers, subject to the scope of services offered by Alpha Learning Hub and applicable terms. It does not imply guaranteed employment, unlimited recruitment services, or a guaranteed career outcome.

By enrolling in a programme, students acknowledge that lifetime job assistance is a career support service and not a job guarantee.

9. Website Use and Accuracy of Information

We make reasonable efforts to keep our website information accurate and current. However, course availability, schedules, materials, and promotional details may change.

Visitors and students must not:

- Use the website for fraudulent or unlawful purposes.
- Attempt unauthorised access to our systems or other users' information.
- Introduce malicious code or interfere with website functionality.
- Submit false, abusive, or unlawful content through our forms.
- Misuse the website or learning platform in a way that affects its security or availability.

If a material error is identified in published course information, Alpha Learning Hub will take reasonable steps to correct it and communicate with affected students where appropriate.

10. Third-Party Services and Resources

Our website or courses may refer to third-party websites, software, learning platforms, tools, or services. Such services may have their own terms, fees, privacy policies, and availability conditions. Students should review the relevant third-party terms before using these services.

Alpha Learning Hub does not control independent third-party services and cannot guarantee their continued availability or performance.

11. Privacy and Personal Information

Personal information may be collected through enquiry forms, registration forms, payment processes, and other website interactions.

Information will be handled in accordance with our Privacy Policy and applicable data protection laws. Personal information may be used for legitimate purposes, including responding to enquiries, processing registrations and enrolments, providing course access and educational services, communicating course updates, and providing eligible career assistance.

Please refer to our Privacy Policy for further information about the personal information we collect, how it is used, and the rights available to individuals.

12. Website Availability and Limitation of Liability

We make reasonable efforts to maintain reliable website access and course services. However, temporary interruptions may occur due to maintenance, technical issues, internet connectivity, third-party service interruptions, or circumstances outside our reasonable control.

To the extent permitted by applicable law, Alpha Learning Hub is not responsible for indirect losses arising from circumstances beyond its reasonable control.

We do not guarantee a particular examination result, employment outcome, salary, or career progression from participation in any programme.

Nothing in these Terms & Conditions excludes or limits liability, consumer rights, or remedies where such exclusion or limitation is prohibited by law.

13. Changes to These Terms

Alpha Learning Hub may update these Terms & Conditions when necessary to reflect changes in our services, operations, or legal requirements.

The revised terms will be published on this page with an updated date. Where a change materially affects existing students' rights or obligations, appropriate notice will be provided where required.

Changes will not override rights or obligations that cannot lawfully be changed retrospectively.

14. Governing Law and Dispute Resolution

These Terms & Conditions are governed by the applicable laws of India.

If a concern or dispute arises, students are encouraged to contact Alpha Learning Hub first so that the matter can be reviewed and, where possible, resolved amicably.

Nothing in this section prevents any person from exercising a legal right or remedy available under applicable law. Any applicable court jurisdiction will be determined in accordance with Indian law.

15. Contact Information and Grievances

For questions regarding these Terms & Conditions, course enrolment, payments, refunds, or complaints, please contact us using the official details below.

Business Name: Alpha Learning Hub

Website: https://alphalearninghub.in/

Email: info@alphalearninghub.in

Please include your name, registered contact details, course name (if applicable), and a brief description of your concern so that we can review and respond appropriately.

By enrolling in a course, students acknowledge that they have had an opportunity to review these Terms & Conditions and the applicable course details, fee terms, refund policy, and privacy policy.

ALPHA LEARNING HUB

From Learning to Career